

E-Learning Instruction Designer

Haresh Kharwa

Experienced Instructional Designer with over five years of expertise in developing innovative e-learning solutions and more than 13 years of experience in web development. Specialized in applying instructional models, multimedia content, and modern authoring tools to promote sustainable learning outcomes. Goal-oriented, detail-focused, and interculturally competent.



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- **BIRTH DATE**
3rd August 1978
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Hauptstraße 136, Schöneberg, 10827, Berlin
- **LANGUAGES**
English - C1
Deutsch - B2

My Studies

Education

BACHELOR OF COMMERCE

University of Mumbai, INDIA
2001

Subjects: Business, Marketings, Sales, Accounting, Exports and Human Resources.

WEB DEVELOPMENT COURSE

Pride Educare - Mumbai.
2011

HTML, CSS, JavaScript, Wordpress, Domain and Hosting Management.

INSTRUCTIONAL DESIGN COURSE

Skilled Workforce Development
Government of India. (2018)

Interactive Learning, Learning Theories, Learning Models and Styles, Instructional Design Process, Instructional Objectives, Storyboard And the Script.

My Services

Professional Experience

INSTRUCTIONAL DESIGNER

Teleperformance Global Services,
24 October 2019- 25 March 2025

- ~ Analyzed learning needs and developed data-driven, visually engaging learning solutions
- ~ Applied ADDIE, SAM, Bloom's Taxonomy, and the Kirkpatrick Evaluation Model
- ~ Collaborated closely with stakeholders to create customized training content
- ~ Designed and implemented multimedia learning materials (audio, video, simulations, quizzes, games)
- ~ Ensured instructional quality and compliance with corporate design and brand standards
- ~ Utilized LMS platforms to deliver SCORM/xAPI content and analyze learner data
- ~ Tools used: Articulate Storyline, Rise 360, Vyond, Synthesia, Moodle, CanvasLMS, Premiere Pro, ChatGPT

WEB DEVELOPER

CarinMumbai.com,
23 February 2011 – 20 October 2019

- ~ Designed and programmed responsive websites and web forms
- ~ Developed email templates for automated campaigns (e.g., Mailwizz)
- ~ Managed backend data systems using MySQL
- ~ Created training videos and 3D graphics (Blender Studio)
- ~ Automated data processes using UiPath Studio
- ~ Administered domains, hosting, and email servers (GoDaddy, Hostinger)
- ~ Supported online campaigns, strategies, and content creation
- ~ Tools used: HTML5, CSS3, Bootstrap, JavaScript, jQuery, WordPress, Adobe After Effects, Photoshop